

Receiving Encrypted E-mails From PC-SPEZIALIST Hannover

We only send sensitive information in an encrypted e-mail.

If you use encrypted e-mail communication yourself, you will receive our e-mail as usual and no further action is required.

If you only use unencrypted communication, you will need a password to read our encrypted e-mail.

This is how it works:

1.) You will receive an email with the subject **Benachrichtigung über verschlüsselte Nachricht / Encrypted email notification**, which contains a link to the web portal. Open the web portal by clicking on it.

Here is an example of the content of the e-mail that will be sent to you:

[E-Mail-Verschlüsselung_1.png](#)

2.) You can now create a new account in the web portal. Enter your e-mail address and a password of your choice. We recommend storing the password in your password manager (e.g. Enpass).

[E-Mail-Verschlüsselung_2.png](#)

Note: Not all special characters are accepted.

3.) You will then receive another e-mail from us informing you that the password has been saved.

[E-Mail-Verschlüsselung_3.png](#)

4.) You will now receive the actual e-mail with the content in an encrypted PDF document called **Message.pdf**.

[E-Mail-Verschlüsselung_4.png](#)

5.) Now unlock this file with the previously assigned password.

[E-Mail-Verschlüsselung_5.png](#)

6.) You will now see our message in your PDF viewer program. Awesome. ☐☐

Note: If you have forgotten a password that has already been assigned, you can reset it in this way:

<https://wiki.pcsnas.de//books/e-mail-CvA/page/receiving-encrypted-e-mails-from-pc-spezialist-hannover-forgotten-password>.

Version #3

Erstellt: 2024-11-17 14:18:50 UTC von Marvin Meißner

Zuletzt aktualisiert: 2025-04-16 15:48:06 UTC von Marvin Meißner